

Request for Proposal for Selection of Service Provider for Printing & Delivery of AB - PMJAY Arogya Cards.

E-Bid Reference No.: NHPM/431E/2017-18/1119

e-Tender Portal: etender.up.nic.in

Corrigendum - I

Date: 24/12/2018

Sr. No	RFP Document Reference(s) (Clause No.)	RFP Page No	Content of the RFP Document	Query Submitted by Bidder (s)	Response to the Query
1	Eligibility Criteria 2.3 Part III-2.3.1 Pre-Qualification Criteria Point No.5	Page.No.18	Must have an 'installed capacity' of not less than 5 Lakhs per day in printing, enveloping, and handling /packaging of similar cards and delivery of cards at the designated point(s)..	Must have an 'installed capacity' of not less than 2.5 Lakhs per day in printing, enveloping, and handling /packaging of similar cards and delivery of cards at the designated point(s)..	As per RFP.
2	Eligibility Criteria 2.3 Part III-2.3.1 Pre-Qualification Criteria Point No.5	Page.No.18	The bidder must have successfully "completed" OR "completed part of the ongoing" variable data printing & delivery of QR/bar-coded cards (at least in any two out of the last three FY viz 2015-2016, 2016-2017 & 2017-18 of the following values (a) one project costing not less than Rs 5 Crore Or (b) Two projects costing not less than Rs 3 Crore each	The bidder must have successfully manufactured & supplied Smart Card directly to the state/central govt agencies OR "completed part of the ongoing" variable data printing & delivery of QR/bar-coded cards (at least in any two out of the last three FY viz 2015-2016, 2016-2017 & 2017-18 of the following values (a) one project costing not less than Rs 5 Crore Or (b) Two projects costing not less than Rs 3 Crore each	Please read as: The bidder must have successfully "completed" OR "completed part of the ongoing" variable data printing & delivery of QR/bar-coded cards/ Smart Cards (at least in any two out of the last three FY viz 2015-2016, 2016-2017 & 2017-18 of the following values (a) one project costing not less than Rs 5 Crore Or (b) Two projects costing not less than Rs 3 Crore each
3	3.2..1.1 One Time SLA Parameter Point No.4 Timeline	Page.No.25	a)Within 3 days (including 3rd Day) from the date of signing the contract between the Purchaser and the Service Provider: Penalty – NIL	a)Within 7th days (including 7th Day) from the date of signing the contract between the Purchaser and the Service Provider: Penalty – NIL	Please read as: a)Within 5 days (including 5th Day) from the date of signing the contract between the Purchaser and the Service Provider: Penalty – NIL
4	3.2..1.1 One Time SLA Parameter Point No.4 Timeline	Page.No.25	b)Delay of every 1 day from 3rd day from the date of signing the contract between the Purchaser and the Service Provider: Penalty – INR 50,000/- per day of delay. Capped at maximum of INR 15, 00,000/-. (Fifteen Lakhs Only /-)	b)Delay of every 1 day from 7th Day from the date of signing the contract between the Purchaser and the Service Provider: Penalty – INR 5,000/- per day of delay. Capped at maximum of INR 5,00,000/-. (Five Lakhs Only /-)	Please read as: b)Delay of every 1 day from 5th day from the date of signing the contract between the Purchaser and the Service Provider: Penalty – INR 25,000/- per day of delay. Capped at maximum of INR 10, 00,000/-. (Ten Lakhs Only /-)

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5	3.2..1.1 One Time SLA Parameter Point No.4 Timeline	Page.No.25	c)Delay beyond 10 days starting from 3rd day from the date of signing the contract between the Purchaser and the Service Provider: Penalty - SACHIS may choose to terminate the contract and PBG can be forfeited.	Please read as: c)Delay beyond 10 days starting from <u>5th day</u> from the date of signing the contract between the Purchaser and the Service Provider: Penalty - SACHIS may choose to terminate the contract and PBG can be forfeited.
6	3.2..1.1 Operational SLA Parameter Point No.2 Minimum Weekly Output	Page.No.25	The first delivery of the cards by the vendor should be done within 10 (Ten) days from the date of receipt of card data from the SACHIS and delivery of remaining cards shall be completed within a period of 7 days from the date of receiving of subsequent lot of card data.	As per RFP.
7	3.2..1.1 Operational SLA Parameter Point No.2 Minimum Weekly Output	Page.No.25 & 26	SACHIS needs the Service Provider to handover weekly printing output of PM-JAY Arogya Card to the DM Office every week (by the 7th Day); as such the Service Provider shall be required to give a minimum weekly output calculated on the basis of 6 working days per week (Minimum daily output X 6 days), as under: Table 1 Activity-Electronic data download, printing, handover of daily printing output and delivery of PM-JAY Arogya Card to the DM Office.] Benchmark:[Minimum Weekly Output: 30 Lakh]	Please read as: SACHIS needs the Service Provider to handover weekly printing output of PM-JAY Arogya Card to the DM Office every week (by the 7th Day); as such the Service Provider shall be required to give a minimum weekly output calculated on the basis of 6 working days per week (Minimum daily output X 6 days), as under: Table 1 Activity-Electronic data download, printing, handover of daily printing output and delivery of PM-JAY Arogya Card to the DM Office.] Benchmark:[Minimum Weekly Output: 25 Lakh]

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8	3.2..1.1 Operational SL Parameter Point No.3 Penalty for variation from benchmark Table-2	Page.No.26	<p>Activity-Print and deliver PM-JAY Arogya Card to the DM Offices of all districts in UP,Benchmark Period-7 Days from the date of receipt of data from SACHIS (excluding National holidays),Clause-1. If performed within 7 days*, no penalty will be applicable.</p> <p>2. If performed within 2 Days* after benchmark periods – 1% of payment applicable for the default services, shall be charged as penalty.</p> <p>3. If performed after 5 Days* from the benchmark period – 5% of payment applicable for the default services shall be charged as penalty.</p> <p>4. If not printed and dispatched within 10 Days* from the benchmark period than 10% of payment applicable for the default services shall be charged as penalty.*excluding three national holidays</p>			<p>Activity-Print and deliver PM-JAY Arogya Card to the DM Offices of all districts in UP,Benchmark Period-15 Days from the date of receipt of first lot of data from SACHIS (excluding National holidays),Clause-1. If performed within 15 days*, no penalty will be applicable.</p> <p>2. If performed within 5 Days* after benchmark periods – 0.5% of payment applicable for the default services, shall be charged as penalty.</p> <p>3. If performed after 7 Days* from the benchmark period – 1% of payment applicable for the default services shall be charged as penalty.</p> <p>4. If not printed and dispatched within 10 Days* from the benchmark period than 2.5% of payment applicable for the default services shall be charged as penalty.*excluding three national holidays</p>	<p>Please read as:</p> <p>Activity-Print and deliver PM-JAY Arogya Card to the DM Offices of all districts in UP,Benchmark Period-7 Days from the date of receipt of data from SACHIS (excluding National holidays),Clause-1. If performed within 7 days*, no penalty will be applicable.</p> <p>2. If performed <u>within 2 Days*</u> after benchmark periods – <u>0.5 %</u> of payment applicable for the default services, shall be charged as penalty.</p> <p>3. If performed <u>after 5 Days*</u> from the benchmark period – <u>2.5 %</u> of payment applicable for the default services shall be charged as penalty.</p> <p>4. If not printed and dispatched <u>within 10 Days*</u> from the benchmark period than <u>5 %</u> of payment applicable for the default services shall be charged as penalty.*excluding three national holidays</p>
9	4.1.1.6 Location	Page. No. 29	<p>The services of Printing of PM-JAY Arogya Card shall be performed at such locations, as the Purchaser may approve.</p>			<p>The services of Printing of PM-JAY Arogya Card shall be performed centery located based on location of Service provider.</p>	<p>Please read as:</p> <p>The services of Printing of PM-JAY Arogya Card shall be <u>performed at location of Service provider.</u></p>

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